



Dear Residents of Corsicana,

Exciting changes are coming soon to the Utility Billing services.

The City of Corsicana is pleased to announce the launch of a new and improved utility billing software. This upgrade represents a significant enhancement in our service and operational efficiency for our citizens.

Key Transition Information:

- Effective at 5:00 PM on September 22, 2025, Xpress Pay will no longer be an option for online payments.
- All future utility payments must be made in person, dropped off in the night drop box, or sent by mail until the implementation is finalized in October.
- Payments received between September 24th – October 1st cannot be processed until after October 2nd, following the completion of the transition to the new software.
- The bills produced in October will have a new design.
- If you are set up for auto draft, no changes will be necessary.

Expected Updates for October:

- Please be advised that due to the ongoing transition, there may be delays in the delivery of your upcoming bill.
- While we try to maintain this schedule, dates are subject to change.
- We highly recommend that all residents complete their utility payments in September to prevent any issues with future billing.

Further information will be provided next month. Should you have any inquiries or require assistance, please feel free to reach out to Utility Billing at (903)-654-4825. The Utility Billing staff is working to minimize any negative impact on residents. We thank you for your patience and understanding as we strive to enhance our services.

Best regards,
Utility Billing Office